

Newsletter for May 2007 from Club Data Corporation

This newsletter is sent monthly to Club Office users to:

- Remind you that there is a new software update on the Clubdata.Com website.
- Provide helpful hints or information that you may find of value.

Software Updates:

Club Office software is being updated continuously, either to add new features or report formats or to correct situations that has been identified. It is our intention that all users on support will take the time to update their software once a month, on the first or after, so that everyone is on the "latest and greatest" version of code and can take advantage of the latest features. In the download area, download the file that includes SQLPos or does not include SQLPos as appropriate for your club.

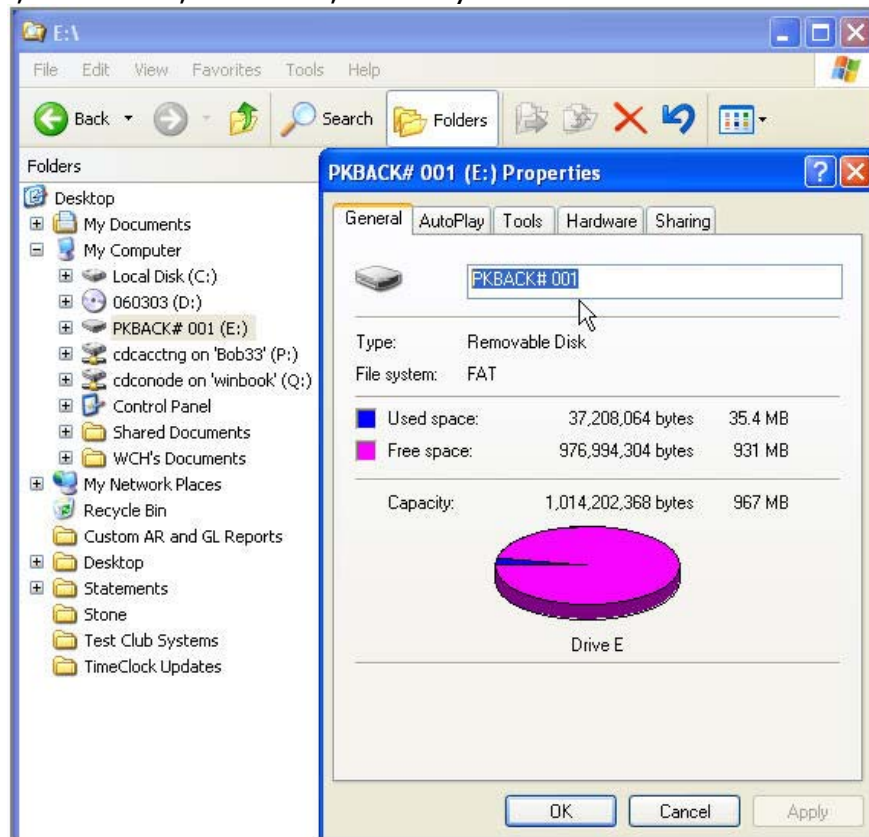
Software Changes in Club Office in the end of April update:

Changes or features that you should know about are:

- New report generator reports (31 and 32) for terminated or suspended members.
- Credit limit field in A/R. A/R Finish can automatically suspend members over the credit limit which can affect SQLPos.
- TimeClock. Updating of the software on remote computers has been simplified.
- The Inventory "Add-multi-items" feature no longer defaults the UPC Code or the Alt-# field from the previous record.
- SQLPos functions: There is a simplified, more streamlined process for splitting and printing a check into more than one check.
- Email and cell phone numbers have been added to the vendor screen. (No reports yet.)
- The total of all unpaid invoices is reported on the AP Invoice selection screen.
- The total of a vendor's outstanding invoices shows on the vendor screen.
- Colored buttons operate with a single click.

Use of Memory Sticks:

Users frequently use the newly popular memory sticks to back up their Club Office system or to move data from one computer to another. When backing up the system using a PKZIP routine and writing directly to a memory stick, there is an issue that you should know about and take corrective action now. Namely, if you write directly to the memory stick (i.e. Drive E:), rather than to a hard drive for transfer to the memory stick and the system does not have a volume name, PKZip will add it's own name to the memory stick and the file created will not be of use. To eliminate this problem, you can go to Properties for the memory stick and insert a volume name such as "Bill-1" , "Scott-3", "Tech-4", "Daves", or "Kays".



Use of Memory Sticks – cont:

Remember that a memory stick is excellent for moving data from one computer to another. We do not recommend them to keep your only copy of a file. Memory sticks get lost, they go through the wash, and they have been known to fail. In addition, if a backup overwrites the existing backup on a memory stick, there will only be one generation of the file available and you may need to go back to an older backup. Use another computer, a CD, or DVD, or another folder on your computer in addition to the memory stick to retain a file.

Refreshing SQLPos Databases for better performance:

If you are using SQLPos, please refer to the attached document for information about refreshing your SQLPos history for better register performance.

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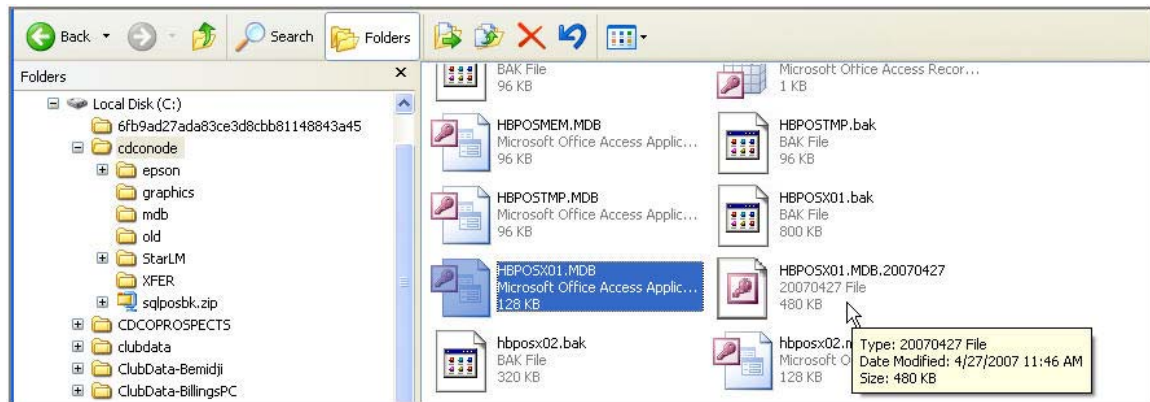
Attachment:

- Refreshing SQL Databases

Refreshing SQLPos Databases for Better Performance

Within the Club Office SQLPos module, Club Data retains register history in both the register's CDCONODE folder and in the central CDCO folder. As time passes, the register history file will become quite large which can hinder performance unless maintenance is performed. Club Data recommends that the register history files should be periodically backed up and replaced with empty files for better performance. This process should be run at least once a year, when your machines seem to be working sluggishly, or as recommended by Club Data personnel. **This process will not affect the data stored in the central CDCO folder.**

When the process is run, the history data is included in a newly created history file or it is appended to an existing history file. The history files may be read using Microsoft Access. The new, empty file that is created is called HBPOSXxx.mdb where the xx is the register number. The file of history is called HBPOSXxx.mdb.yyyymmdd where the yyyymmdd is the year, month, and date data was last appended to the history file.



Procedure to update the SQLPos history files:

1. Run the procedure when there is no activity on any of the POS registers.
2. Process any sales transactions that are on hold.
3. Close out the register and insure that all of the sales transactions have been sent to central CDCO.
4. Shut down the POS workstation, keeping Heartbeat running.
5. From the SQLPos Control Panel, press the select box to select the register that you want to run the procedure on.
6. Press the Archive XACT Databases button.
7. Follow the instructions and prompts.
8. When complete, you may choose to copy the HBPOSX.MDB.yyyymmdd file to another storage location leaving the existing file in the CDCONODE folder.

Refreshing SQLPos Databases for Better Performance

